



Naveen Deswal

Sr Consultant, Devops

My Contact

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Technical Skill

- **Operating Systems:** Ubuntu, CentOS, Windows, Linux
- **Web/App Servers:** Apache, Tomcat
- **Configuration Management:** Puppet
- **Cloud Technology:** AWS, GCP
- **Ticketing Tools:** Service Now, Jira, Remedy
- **Monitoring:** CloudWatch, NewRelic, Site24x7, Datadog, StatusCake, Website Pulse, Grafana, Graylog
- **DevOps Tools:** Kubernetes, Docker, TeamCity, GitHub, Sourcetree, Github Actions CI/CD
- **Others:** Crontab, SQL, Soap UI, Microsoft Excel, ITIL, GIT, Cloud Support

Education Background

- B.Tech. Computer Science & Engineering
Manav Rachna international university
Completed in 2014
- Polytechnic diploma in Computer Science & Engineering
BITS Bhiwani, HSBTE
Completed in 2011

Achievements

Results-driven IT professional
with 8 years of industry

- Improved CSAT (Customer satisfaction score) from 3.5 to 4.7 in 3 months.
- Awarded 8 times employee of the quarter and received many written appreciations from end customers.
- Received most valuable manager award.

About Me

experience and a strong focus on Cloud, DevOps, and Software Configuration. Proven ability to collaborate effectively with teams to deliver high-quality builds and releases. Committed to continuous learning and adept at training and coaching staff members for optimal performance.

Professional Experience

EXL Services | Manager

Key responsibilities:

- Containerization of existing applications.
- ECS and EKS cluster setup
- CICD pipeline setup
- Cost Optimization

Magic Finserv | Sr Consultant (Project Lead)
2020 – Present

Key responsibilities:

- Managing all the end-to-end activities of 3 projects as project lead.
- Experience in AWS cloud services, such as R53, ELB, EC2, RDS, ECR, ECS, EKS, S3, VPC, IAM, SNS, API Gateway, Cloud Watch etc
- Experience in Docker, Kubernetes containerization
- Setup Datadog, Newrelic, Site24*7 monitoring tools on different projects
- DevOps & Version Control: Worked in Agile Scrum teams, utilizing Github for code management and setup Git Actions for CI/CD
- Cloud Operations: Led a team of 10 members in day-to-day cloud operations, performed production deployments using Team City.
- Troubleshooting & Incident Management: Identified and resolved production issues in AWS environments. Responded to incidents, conducted root cause analysis, and restored normal service within defined SLAs.

DXC Technology (Xchanging) | Associate Application Developer
2015 – 2020

Key responsibilities:

- Maintenance and support of 29 lloyds of london market supporting applications which used by internal and external clients
- Contribute to the planning of application/infrastructure releases and configuration changes and deployment of the same.
- Analysing the root causes of the reported issues and contacting different teams like network and database team to fix high priority issue
- Handled day-to-day operational maintenance, support, OS installations and upgrades for enterprise servers, CPU, Memory capacity management.
- Configured and deployed EC2 instances behind Auto Scaling & ELB